



Joget Case Studies Booklet

Showcasing the success stories of organizations across various industries as they overcome business challenges with Joget DX.

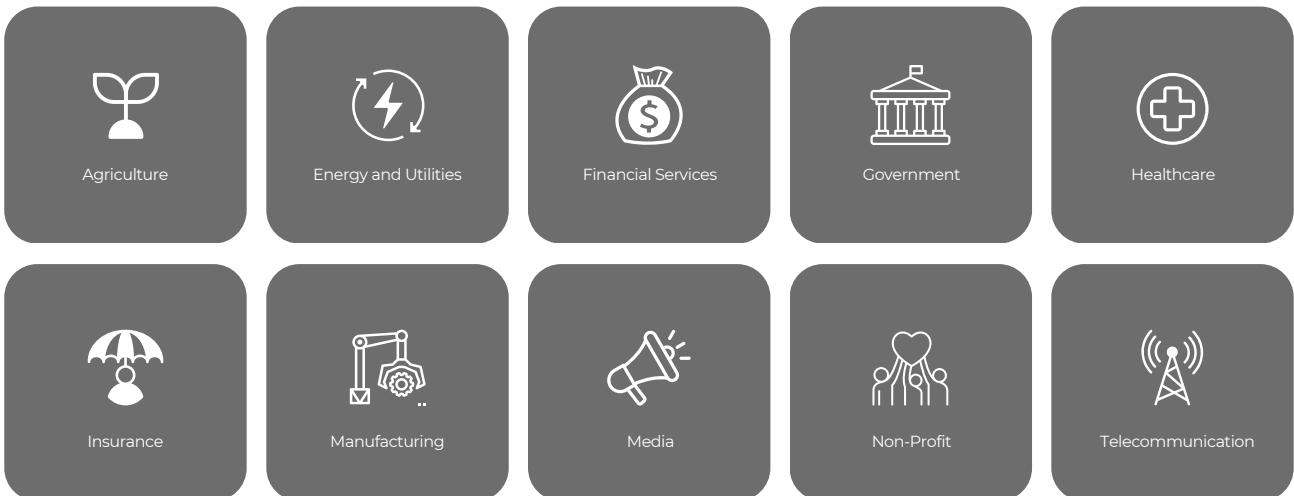


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Automated Training Attendance Tracking System

A customer of Mokxa Technologies, Katalyst is an organization in India with centers located in different cities all over the country. The organization works to recruit young women from low-income families, educate and train them in various academic subjects. Women get exposures and opportunities to connect and network with well-known corporations all over the country.

Implementation Partner: Mokxa Technologies

ABOUT PARTNER

Mokxa Technologies is a global business solutions provider focused on delivering peace of mind to its clients by simplifying enterprise IT.

Powered by hybrid thinking and deep technology expertise, Mokxa specializes in providing CIO services, futuristic platforms, enterprise architecture, and enterprise risk assurance to industries like healthcare, BFSI, manufacturing, and more.

CUSTOMER AT A GLANCE

Before

- Needed to provide an end-to-end automated training attendance tracking system to digitally record attendance
- Current tracking system relied heavily on manual and paper-based procedures
- Tracking was performed through paper sign-in sheets and exchanging online meeting screenshots, resulting in poor record-keeping

After

- Alleviated concerns surrounding codes being shared or duplicated by attendees
- Able to schedule and manage training sessions across multiple centers seamlessly
- Able to review and verify digital attendance in the portal before submitting it
- Unique QR codes are generated with key data points such as training name, category, batch, location, and start & end time to schedule training sessions
- Student attendance is digitally recorded by scanning the QR code with mobile devices
- Two-factor authentication of QR codes is enabled, further enhancing security and integrity



100%
Increased
attendance visibility



100%
Digitalized
attendance tracking



QR Code
Generated with
key data points

CHALLENGES

Katalyst engaged with Mokxa describing the challenges they were facing with their training schedules and processes:

- Needed to provide an end-to-end automated training attendance tracking system to digitally record attendance and improve visibility, auditability, and traceability of processes
- Current tracking system relied heavily on manual and paper-based procedures
- Tracking was performed through paper sign-in sheets and exchanging online meeting screenshots, resulting in poor record-keeping, visibility, and auditability of student attendance
- Trainers needed the ability to plan and schedule training sessions nationwide

SOLUTION

An Automated Training Attendance Tracking System was built on the Joget platform to replace paper-based processes, enabling Katalyst to tremendously cut down their time and effort spent while also mitigating the risk of human error.

Upon implementation of the system, Katalyst observed an improvement in the accuracy and efficiency of their attendance tracking process. This increased visibility allowed for timely intervention and appropriate action for attendance discrepancies or issues. The digitalization of manual processes has significantly streamlined the attendance tracking system, freeing up valuable time and resources for Katalyst to allocate towards more productive areas.

RESULTS

Katalyst was delighted with the outcomes of the implemented solution on Joget, and the support and consulting services provided by Mokxa. The solution surpassed their initial expectations and effectively addressed their business pain points. Key results include:

- ✓ By implementing QR code validations, Katalyst has successfully alleviated concerns surrounding codes being shared or duplicated by attendees. The system has effectively enhanced the learning experience by providing a user-friendly and convenient means of recording attendance
- ✓ Able to schedule and manage training sessions across multiple centers seamlessly. The system has eliminated the need for manual scheduling processes and has allowed trainers to access information about upcoming sessions conveniently
- ✓ Trainers can review and verify digital attendance in the portal before submitting it. The portal provides trainers with a comprehensive overview of attendance records, allowing them to check for discrepancies or missing records before submission. This feature ensures the accuracy of attendance records, which is critical for maintaining the integrity of the training program
- ✓ Unique QR codes are generated with key data points such as training name, category, batch, location, and start & end time to schedule training sessions
- ✓ Student attendance is digitally recorded by scanning the QR code with mobile devices. The system allows for two-factor authentication of QR codes, which is uniquely attributed to each student and a specific training session, ensuring that only authorized attendees can access the training sessions, further enhancing the security and integrity of the program

Patient Records Management (PRM)

A customer of TMS Software, Hospis Malaysia is a charitable organization dedicated to providing professional community palliative care to individuals with life-limiting illnesses such as cancer, AIDS, organ failure, and progressive neurological conditions.

Implementation Partner: TMS Software

ABOUT PARTNER

Established in 1996, TMS Software develops versatile and dependable solutions to connect businesses to the technologies they need with the focus on improving organizational performance and profitability.

TMS is a technology enabler specializing in custom software development, digital transformation and workflow applications.

CUSTOMER AT A GLANCE

Before

- Needed the ability for instantaneous access and update of patient records via hand-held devices
- Had to retrieve and carry physical files
- Unscheduled calls to patients by the clinical team often arise due to emergencies, creating coordination challenges
- Manual tracking of medical equipment loaned to patients is time-consuming

After

- Collection and analysis of patient data through PRM provided valuable information on patient management
- Able to gain insights on effectiveness of treatments and identify areas for improvements
- Enabled performance tracking of each member of the clinical team
- Able to monitor how effectively symptoms are being managed by individual nurses and doctors, and keep track of response times
- Full overview of each patient's treatment plan, allowing doctors to consult and ascertain with pharmacists on possible drug interactions



100%
Digitalized patient management



100%
Streamlined patient visit schedules



Full
Treatment plan overview

CHALLENGES

Hospis Malaysia engaged with TMS describing the challenges they were facing with their patient management processes:

- Needed the ability for instantaneous access and update of patient records via notebooks or hand-held devices for clinicians while they are out and on calls, along with the ability to consult with multiple parties
- Clinicians faced inconvenience in having to retrieve and carry physical files to patient's residence
- Almost all patients are treated at their place of residence, creating logistical challenges for the clinical team
- Unscheduled calls to patients by the clinical team often arise due to emergencies, creating coordination challenges
- Manual tracking of medical equipment loaned to patients is time-consuming
- Palliative care coordination involves multiple parties (doctor, nurse, occupational therapist, and pharmacist) and is currently coordinated manually

SOLUTION

A Patient Records Management (PRM) was built on the Joget platform, enabling Hospis Malaysia to efficiently manage their patient visit schedules and respond to emergencies.

The PRM system offers the capability to coordinate all aspects of treatment and care in a single online record, accessible by multiple care team members for effective treatment and patient management discussions.

RESULTS

Hospis Malaysia was delighted with the outcomes of the implemented solution on Joget, and the support and consulting services provided by TMS. The solution surpassed their initial expectations and effectively addressed their business pain points. Key results include:

- ✓ The collection and analysis of patient data through PRM has provided valuable information on patient management. By analyzing this data, Hospis Malaysia can gain insights into the effectiveness of treatments and identify areas where improvements can be made
- ✓ The information within PRM enabled performance tracking of each member of the clinical team. For example, response times to calls can be tracked, and the system can monitor how effectively symptoms are being managed by individual nurses and doctors
- ✓ The system can also track the total contact time that each nurse or doctor has with patients, allowing Hospis Malaysia to identify potential training needs or performance issues
- ✓ A full overview of each patient's treatment plan is provided, allowing doctors to consult and ascertain with pharmacists on possible drug interactions or other issues. For instance, if a patient is unable or unwilling to take medication orally, decisions can be made about alternative administration methods
- ✓ This integrated approach to patient management ensures that every aspect of care is considered and that the most appropriate treatment plan is implemented

About Joget

Joget believes in empowering everyone—business users, non-coders, and coders—to turn their best ideas into future-ready solutions that accelerate digital transformation. Today, the Joget platform enables organizations and employees to build impactful enterprise apps that address organizational challenges, generate business value, and stimulate innovation across many industries.

Since its inception, Joget has had more than 12,000 community users and customers worldwide, including Fortune 500 companies and government agencies, as well as customers from the finance, insurance, banking, aviation, and manufacturing industries.

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