



Joget Case Studies Booklet

Showcasing the success stories of organizations across various industries as they overcome business challenges with Joget DX.

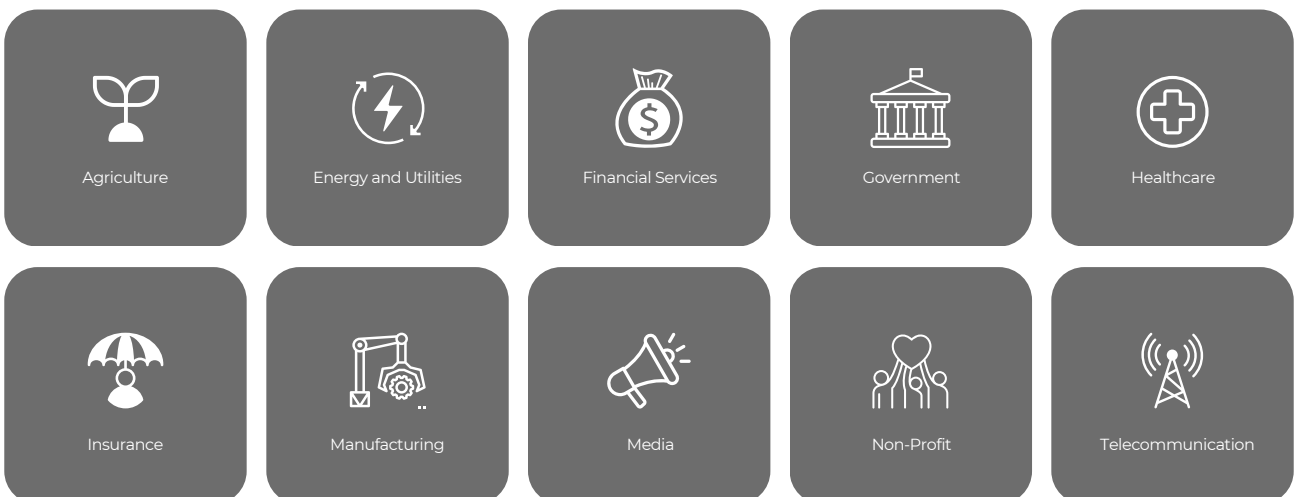


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Catalog Management Application

Mokxa Technologies has a customer who is one of the major vision insurance carriers in the United States, providing managed vision care solutions to over 38 million members nationwide. The product catalog plays a vital role in supporting the customer's business activities, which are centered around delivering quality routine vision benefits and corrective eyewear to its customers.

Implementation Partner: Mokxa Technologies

ABOUT PARTNER

Mokxa Technologies is a global business solutions provider focused on delivering peace of mind to its clients by simplifying enterprise IT.

Powered by hybrid thinking and deep technology expertise, Mokxa specializes in providing CIO services, futuristic platforms, enterprise architecture, and enterprise risk assurance to industries like healthcare, BFSI, manufacturing, and more.

CUSTOMER AT A GLANCE

Before

- Slow updates of catalog data
- Delayed product onboarding
- Inaccuracies in data due to manual workflows
- Difficult to retrieve information due to heavy dependence on IT team
- Unable to create rich metadata
- Lack of a robust version control
- Minimal data security

After

- Provided a single source of truth to effectively orchestrate product catalog management
- Empowered fusion team collaboration
- Able to visually configure product related data with built-in support for filtering, sorting, paging and exporting.
- Significantly reduced time taken for product updates
- Automated multi-stage approval processes with improved auditability
- Saved more than a million USD with streamlined business workflows



\$1 MM+
Cost savings



200%
Time reduction



100%
Automated framework

CHALLENGES

The customer engaged with Mokxa and outlined the challenges they encountered with managing the regular inflow of product information and change requests from multiple stakeholders. Maintaining an accurate and up-to-date product catalog posed significant difficulties when relying manually on spreadsheets. This has resulted in:

- Slow updates of catalog data due to the lack of an automated workflow
- Delayed product onboarding and go-to-market strategy
- Inaccuracies in data due to manual updates to the catalog database
- Difficulty retrieving data due to heavy dependence on the IT team and lack of a user-friendly interface to interact with the catalog database
- Inability to create rich metadata for different products
- Lack of robust version control and the ability to release/roll-back updates
- Absence of role-based permissions to access catalog data, resulting in significant vulnerability in data security

SOLUTION

Built on Joget, the Catalog Management Application provides a singular platform for the customer to effectively manage its entire product catalog. This modernized approach enables them to better maintain and have a greater control over the full product catalog at the speed of thought.

RESULTS

The customer was delighted with the outcomes of the implemented solution on Joget, and the support and consulting services provided by Mokxa. The solution surpassed their initial expectations and effectively addressed their business pain points. Key results include:

- ✓ Provided a single source of truth for the customer to effectively streamline its process of managing and maintaining its product catalog, based on different roles that were assigned to the business user
- ✓ Empowered business leaders to collaborate with the technical team in their application development, hence breaking down the traditional silos between business and IT
- ✓ Provided the ability to visually configure product-related data from the application, with built-in support for filtering, sorting, paging, and exporting to various document formats
- ✓ Reduced the time taken for product updates by scale. This was achieved through Joget functionality such as the ability to use current products as templates, bulk approvals for product additions and updates, single-click change migration to various deployment environments, and more
- ✓ Automated the multi-stage approval process for increased efficiency and improved auditability, while securing the privacy of sensitive product information through appropriate role-based permissions and monitoring capabilities
- ✓ Enabled the customer to save more than a million USD, as a result of streamlining its internal and external business workflows through Joget

eMedAsia Medical Digital Platform

A customer of TMS Software, eMedAsia supplies medication and clinical equipment to general practitioner clinics throughout the country. As an e-commerce platform, eMedAsia allows clinic owners to participate and purchase items needed for their clinics.

Implementation Partner: TMS Software

ABOUT PARTNER

Established in 1996, TMS Software develops versatile and dependable solutions to connect businesses to the technologies they need with the focus on improving organizational performance and profitability.

TMS is a technology enabler specializing in custom software development, digital transformation and workflow applications.

CUSTOMER AT A GLANCE

Before

- Needed to enable registered clinics and medical professionals to conveniently purchase medical supplies and equipment
- Needed to digitalize the traditional purchasing methods used by clinics and doctors
- Needed a comprehensive one-stop-solution to allow smaller clinics to purchase clinical/medical equipment in smaller quantities

After

- Doctors can now order their clinical/medical equipment from the clinic marketplace
- Suppliers can now register and upload their product catalog onto the platform
- Able to generate relevant reports quickly and easily, including graphs and charts with statistics
- Accelerate previous time-consuming tasks, reduce human errors, and increase productivity
- A faster and more efficient workflows that can be completed with less cumbersome processes and less effort
- Break down silos and improve communication between different departments



100%
Accelerated medical
equipment ordering



100%
Streamlined
product registration



SEAMLESS
Report
generation

CHALLENGES

eMedAsia engaged with TMS describing the challenges they were facing:

- Needed an e-commerce platform that enables registered clinics and medical professionals to conveniently purchase medical supplies and equipment
- Needed to transform and digitalize the traditional purchasing methods used by clinics and doctors for clinical/medical equipment
- Needed to allow smaller clinics to purchase clinical/medical equipment in smaller quantities, helping them to reduce costs and eliminate the need to keep large inventories
- Looking for a comprehensive one-stop-solution catering to lab test requests, blood tests, and patient referrals to hospitals

SOLUTION

An eMedAsia Medical Digital Platform was built on the Jojet platform to handle all backend and administrative works for the e-commerce platform. With the Jojet no-code/low-code platform, the entire development and implementation time has been reduced tremendously.

Upon implementation of the solution, eMedAsia has managed to significantly improve their business processes productivity which has resulted in a faster turnaround time and a more streamlined workflow.

RESULTS

eMedAsia was delighted with the outcomes of the implemented solution on Jojet, and the support and consulting services provided by TMS. The solution surpassed their initial expectations and effectively addressed their business pain points. Key results include:

- ✓ Doctors now have the convenience of ordering their clinical/medical equipment through the use of the clinic marketplace.
- ✓ Suppliers will be able to seamlessly register and upload their product catalog onto the platform
- ✓ Users will be able to generate relevant reports quickly and easily, including graphs and charts with statistics, providing them with valuable insights into the clinic's operations and performance
- ✓ By embracing digitalization, the customer can now accelerate their previous time-consuming tasks, reduce human errors, and increase productivity
- ✓ This also allows for a faster and more efficient workflows that can be completed with less cumbersome processes and less effort, while at the same time breaking down silos and improving communication between different departments

Patient Registration Management System

Mokxa Technologies has a customer who is a leading healthcare authority that has 27 hospitals, 115 clinics and 223 pharmacies in 7 countries, across the Middle East and India. Headquartered in Dubai, it covers the full spectrum of healthcare services, which includes hospitals and clinics, pharmacies, diagnostic centers, educational institutions, and healthcare management.

Implementation Partner: Mokxa Technologies

ABOUT PARTNER

Mokxa Technologies is a global business solutions provider focused on delivering peace of mind to its clients by simplifying enterprise IT.

Powered by hybrid thinking and deep technology expertise, Mokxa specializes in providing CIO services, futuristic platforms, enterprise architecture, and enterprise risk assurance to industries like healthcare, BFSI, manufacturing, and more.

CUSTOMER AT A GLANCE

Before

- Manual workflows with paper forms and emails
- Business processes were tedious and time-consuming
- Cost was high to maintain the company's upstream workflows for Covid-19 vaccination and PCR test patient registrations

After

- Successfully developed and launched a full-fledged application in just 4 weeks
- Automated, streamlined, and simplified processes for patient appointment registrations
- Time taken to complete the registration process is reduced from 30 minutes to less than a record-breaking 5 minutes
- Eliminated the needs to queue at the clinic and manually fill out lengthy 10-page documents
- Enabled proper SLAs by sending SMS notifications as a reminder to each patient before their appointment
- Improved medical data security in a permission-controlled environment



4 WEEKS
Application development



< 5 MINS
Record-breaking time saving



100%
Automated reminders

CHALLENGES

The customer approached Mokxa describing the challenges they were facing. In the wake of the Covid-19 breakout, there was a dire need for UAE patients to register themselves for Covid-19 vaccination and PCR tests. Previously, these business processes and upstream workflows were primarily conducted manually using paper-based forms and emails, which was tedious, time-consuming, and costly to maintain.

SOLUTION

The Patient Registration Management System is a platform that allows the residents in the UAE to register for Covid-19 vaccination, and for the customer to effectively manage their PCR test registration process. Built on Joget, the system provides a singular ecosystem to the customer's patients in the UAE, to have access to their respective medical data from the medical lab repository.

RESULTS

The customer was delighted with the outcomes of the implemented solution on Joget, and the integration and consulting services provided by Mokxa. The solution surpassed their initial expectations and effectively addressed their business pain points. Key results include:

- ✓ Accelerated the digital transformation journey. Instead of the average 6 months it would have taken using high-code development, Joget has effectively enabled rapid application development with integration and data migration from the customer's internal database
- ✓ Within 4 weeks, the application was successfully developed and launched. The process of registering patients for appointments has been automated, streamlined, and simplified
- ✓ Patients can easily register for the Covid-19 vaccination and PCR test by scanning a QR code at one of the customer's 27 clinics located throughout the UAE, then filling out a digital form on the application
- ✓ Scaled down the time it took to complete the registration process from approximately 30 minutes to less than 5 minutes. This has completely eliminated the needs to queue up at the clinic and fill out lengthy 10-page documents
- ✓ Enabled proper Service Level Agreement (SLA) by sending SMS notifications as a reminder to each patient, 30 minutes before their appointment. This process was automated through an 'SMS gateway' as a service, which was integrated with Joget via a plugin. Digitized the process for sending patients an invoice through email after their visit
- ✓ With Joget, all medical data was secured in a permission-controlled environment. Each clinic only has access to patient data of its own premise

Pharmaceutical Supply Chain Management

A customer of Valuposys Technology, Shanghai Pharmaceuticals Holding Co., Ltd, is one of the largest national pharmaceutical distribution enterprise in China. It is a comprehensive service provider of medical laboratories, providing professional technology and services to various medical institutions through collaboration with various enterprises to establish a comprehensive service system.

Implementation Partner: Valuposys Technology

ABOUT PARTNER

Valuposys Technology is a technology solutions provider specializing in no-code/low-code, management system custom development, and RPA robotic process automation implementation.

With a focus on process optimization, Valuposys has worked with organizations across various industries such as healthcare, manufacturing, logistics, media, and more.

CUSTOMER AT A GLANCE

Before

- Lack of a streamlined process for reagent purchase
- Lack of transparency in reagent funding
- Inconsistencies in adhering to standards across hospitals
- Difficulties to enforce cost control
- Lack of experience in system construction
- Struggled to digitalize workflows

After

- Successfully aligned the scientific research reagent procurement process with the hospital's management system
- Significantly improved procurement workflows, storage management, and cost control
- Greater transparency in hospital fund usage
- Addressed issues with miscellaneous categories, small dosage, and difficult procurement
- Unified order settlement processes
- One-stop solution from application and approval to procurement and delivery
- Optimized supply chain management



200%
Optimized supply chain management



100%
Aligned one-stop solution



100%
Greater transparency

CHALLENGES

Shanghai Pharmaceuticals approached Valuposys describing the challenges they were facing:

- Struggled with the procurement process due to the lack of streamlined operations and numerous channels to navigate
- Lack of transparency in reagent funding, leading to inconsistencies in adhering to standards across hospitals and difficulties to enforce cost control
- Lack of experience in system construction, struggling to digitalize business processes for higher efficiency

SOLUTION

Built on the Joget platform, a Pharmaceutical Supply Chain Management System was deployed in each hospital to align the scientific research reagent procurement process with the hospital's management system.

As a result, Shanghai Pharmaceuticals has significantly improved its procurement workflows, storage management, and cost control, with a master data system that syncs with the scientific research reagents, purchase orders, and storage information of each hospital's Supply Chain Management System.

RESULTS

Shanghai Pharmaceuticals was delighted with the outcomes of the implemented solution on Joget, and the support and consulting services provided by Valuposys. The solution surpassed their initial expectations and effectively addressed their business pain points. Key results include:

- ✓ Hospital level: greater transparency in hospital fund usage, costs can now be effectively controlled through a traceable application approval process
- ✓ Hospital level: a wider range of scientific research reagents is available, addressing issues with miscellaneous categories and cumbersome procurement flow
- ✓ Hospital level: simplified and accelerated the process of order settlement, offering a one-stop solution for an efficient workflow management from application and approval to procurement and delivery
- ✓ Supply chain level: Optimized supply chain management by expanding distribution channels, standardizing pricing, enhancing value-added services, and building strong partnerships with hospitals

Regional & Global Bidding Approval System

A customer of Valuprosys Technology, Siemens Healthineers is a leading medical technology company with over 120 years of experience and 18,500 patents globally. With over 50,000 employees in more than 70 countries, the company will continue to innovate and shape the future of healthcare.

Implementation Partner: Valuprosys Technology

ABOUT PARTNER

Valuprosys Technology is a technology solutions provider specializing in no-code/low-code, management system custom development, and RPA robotic process automation implementation.

With a focus on process optimization, Valuprosys has worked with organizations across various industries such as healthcare, manufacturing, logistics, media, and more.

CUSTOMER AT A GLANCE

Before

- Needed a standardized bidding system to allow regional and global bids to be submitted for medical or healthcare related projects
- On a global level, needed a system to handle the increase in the Siemens projects bidding business
- Needed a system to handle the project bidding quotation management process on a regional level in China

After

- Able to start LOA process by tender status and key information system control; and automatically determine the LOA Level according to checklist options and summarize non-conformity items
- Approval tasks will be automatically pushed to the respective approvers, notifications will be automatically sent out to the relevant project managers to provide up-to-date project information and approval statuses
- Each management role from related regions, provinces and product lines, will have to check their own respective and relevant tender and project information to bid on the tender



100%
Optimized bid
management



100%
Streamlined
approvals



SEAMLESS
Classification
controls

CHALLENGES

Siemens Healthineers approached Valuprosys describing the challenges they were facing:

- Needed a standardized bidding system to allow regional and global bids to be submitted for medical or healthcare related projects in a fair and transparent environment
- On a global level, needed a system to handle the increase in the Siemens projects bidding business with the goal to achieve standardized management of the project bidding process, improve management efficiency and information sharing transparency across regions and countries
- Needed a system to handle the project bidding quotation management process on a regional level in China to standardized and improve the management efficiency, transparency and traceability of information through the local bidding process

SOLUTION

Two bidding approval systems were built on the Joget platform, each with a unique purpose. The first system is a Global Bidding Approval System, designed to establish, supplement and streamline the bidding process for projects on a global scale. This system provides a comprehensive suite of features to improve the quality and accuracy of bidding information, ensuring that project stakeholders have access to the most up-to-date and relevant data.

The second system is a Regional Bidding Approval System, which focuses on establishing and improving bidding information for projects within specific regions. This system offers advanced classification controls to effectively manage and organize supplementary information related to the bidding process, enabling project stakeholders to easily access the information they need to make informed decisions.

RESULTS

Siemens was delighted with the outcomes of the implemented solution on Joget, and the support and consulting services provided by Valuprosys. The solution surpassed their initial expectations and effectively addressed their business pain points. Key results include:

- ✓ Able to start LOA process by tender status and key information system control; and automatically determine the LOA Level according to checklist options and summarize non-conformity items
- ✓ According to the management process, approval tasks will be automatically pushed to the respective approvers. Based on definition of the management roles of the tender, related regions, provinces and product lines, the system will automatically send out notifications to the relevant project managers to provide up-to-date project information and approval statuses
- ✓ From a regional perspective, each management role from related regions, provinces and product lines, will have to check their own respective and relevant tender and project information to bid on the tender
- ✓ The system has the ability to start LOA process by tender status and key information system control, and automatically determine the LOA Level according to checklist options and summarize non-conformity items

About Joget

Joget believes in empowering everyone—business users, non-coders, and coders—to turn their best ideas into future-ready solutions that accelerate digital transformation. Today, the Joget platform enables organizations and employees to build impactful enterprise apps that address organizational challenges, generate business value, and stimulate innovation across many industries.

Since its inception, Joget has had more than 12,000 community users and customers worldwide, including Fortune 500 companies and government agencies, as well as customers from the finance, insurance, banking, aviation, and manufacturing industries.

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