



Joget Case Studies Booklet

Showcasing the success stories of organizations across various industries as they overcome business challenges with Joget DX.



Agriculture



Energy and Utilities



Financial Services



Government



Healthcare



Insurance



Manufacturing



Media



Non-Profit



Telecommunication

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Workflow System for Plantation Operations (WSPO)

Innov8tif Solutions has a customer who is a leading oil palm plantation conglomerate in Southeast Asia, and its business is diversified into a wide range of industries such as pulp and paper, real estate, financial services, agribusiness, telecommunications, and mining.

Implementation Partner: Innov8tif Solutions

ABOUT PARTNER

Innov8tif Solutions helps businesses to capitalize on new business opportunities created by digitization of identity verification and business processes, with the combination of an innovative AI-based solutions.

Focused to achieve next-generation customer journeys, Innov8tif provides its customers with the right tools to widen sales funnel and accelerate processes without paper and prevent frauds.

CUSTOMER AT A GLANCE

Before

- Needed a paperless system to manage daily oil palm estate task assignments and operations
- Electronic recording and automated batch upload of estate and mill output data needed into the centralized SAP system
- With plantations spanning vast areas in multiple remote locations, managing the day-to-day plantation activities was a huge challenge

After

- Received electronic data input captured from mobile devices through the use of BLE (Bluetooth Low Energy) technology in field operations, and initiated approval processes with the party-in-charge
- When a set of data is approved and validated against business rules, it will be scheduled for automated batch upload from the decentralized architecture, into a centralized SAP backend system in HQ
- Able to support a loosely coupled architecture as part of achieving high availability objectives across an architecture that involves more than a hundred decentralized systems



SEAMLESS
 Receiving of electronic data input



SUPPORT
 Automated batch upload



100%
 Digitalized processes

CHALLENGES

The customer approached Innov8tif describing the challenges they were facing:

- Needed a paperless system to manage daily oil palm estate task assignments and operations
- Electronic recording and automated batch upload of estate and mill output data needed into the centralized SAP system from de-centralized sources
- With plantations spanning vast areas in multiple remote locations, managing the day-to-day activities of each plantation was an enormous challenge
- Manual business processes and workflows were difficult to track and resulted in frequent delays within the organization
- Management frequently experienced the loss of important paper documents

SOLUTION

A Workflow System for Plantation Operations (WSPO) was built on the Joget platform to automate various core processes commonly practiced in 130 oil palm estates, and the palm oil refinery mill associated with each estate.

Upon implementation of the system, the customer has optimized their data integrity, lowered operational cost, minimized revenue loss and significantly improved their process efficiency.

RESULTS

The customer was delighted with the outcomes of the implemented solution on Joget, and the support and consulting services provided by Innov8tif. The solution surpassed their initial expectations and effectively addressed their business pain points. Key results include:

- ✓ WSPO enables the customer to receive electronic data input captured from mobile devices through the use of BLE (Bluetooth Low Energy) technology in field operations, and initiate approval processes with the party-in-charge
- ✓ When a set of data is approved and validated against business rules, it will be scheduled for automated batch upload from the decentralized architecture, into a centralized SAP backend system in HQ
- ✓ The system is designed to support a loosely coupled architecture as part of achieving high availability objectives across an architecture that involves more than a hundred of decentralized systems
- ✓ By digitalizing processes and reducing labor-intensive workload, WSPO enables the customer to better allocate their resources more efficiently

About Joget

Joget believes in empowering everyone—business users, non-coders, and coders—to turn their best ideas into future-ready solutions that accelerate digital transformation. Today, the Joget platform enables organizations and employees to build impactful enterprise apps that address organizational challenges, generate business value, and stimulate innovation across many industries.

Since its inception, Joget has had more than 12,000 community users and customers worldwide, including Fortune 500 companies and government agencies, as well as customers from the finance, insurance, banking, aviation, and manufacturing industries.



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