



# Empowering Global Enterprises to Achieve Digital Transformation

Joget Combines the Best of Rapid Application Development, Business Process Automation and Workflow Management.

Open Source + No-Code/Low-Code + Workflow

## What is Joget DX?

Joget DX is an open source no-code/low-code application platform for faster, simpler digital transformation. It combines the best of business process automation, workflow management and rapid application development in a simple, flexible and open platform.

Visual and web-based, it empowers non-coders to instantly build and maintain apps anytime, anywhere. Joget makes it easy to empower business users, non-coders or coders to create enterprise applications for customer management, operational excellence, business process management and administration. Every organization demands easy to build and adaptable applications, and Joget enables those application delivery goals with a low total cost of ownership.

With more than 3,000 installations, 400+ enterprise customers and 12,000 community users worldwide across various industries (including finance, manufacturing, IT, and more), Joget is a proven platform for a wide spectrum of organizations ranging from Fortune 500 companies to government agencies and small businesses.



Gartner  
peerinsights™

### "I Dreamed Of It And Joget Did It!"

5.0 ★★★★★

"It was the only one where I could download, install and create my first app in just 2 hours directly on my Workstation (for testing purpose)!! Just amazing!! Without typing any piece of code I was able to create an app to automate a process which was done previously by email and excel file!!"

**IT Manager**

**Industry:** Finance

**Role:** Enterprise Architecture and Technology Innovation

**Firm Size:** 30B + USD

### "Very Easy And Quick Implementation."

5.0 ★★★★★

"We used the Joget product for automating the catalog management and other workflow requirement. Joget has tons of feature to spin the application in matter of hours. There is no code involved. I highly recommend for any enterprise. "

**Solution Architect**

**Industry:** Healthcare

**Role:** Enterprise Architecture and Technology Innovation

**Firm Size:** 500M - 1B USD



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## Customer: Malaysia Airlines, Malaysia

Malaysia Airlines is the flag carrier of Malaysia and is headquartered in Kuala Lumpur, Malaysia. The airline is one of Asia's largest airlines and serves 40,000 guests on 330 flights to more than 50 destinations daily.

### Business Issue

- The customer is having difficulty in matching warrants and tickets correctly for reconciliation to bill Government/GLCs because of time constraints and the high volume of hardcopy warrants to handle with limited resources available.

### Summary

- The Government of Malaysia which includes ministries, Federal Government offices, State Government offices, statutory bodies, agencies and government-linked companies (GLCs), uses warrants to purchase flight tickets from Malaysia Airlines (MAS).
- Currently, MAS handles more than 200,000 warrants per year, an average of more than 17,000 warrants per month.
- The warrant is used to match against invoices generated by SAP.
- The matching process is currently done manually to ensure that tickets and invoices are correctly issued and tally with warrant information, before sending it to the Government.
- The warrant will be attached to the invoice and send out to the Government via normal post or courier services.

## Government Official Travel System

### Solution Highlights

- A Government Official Travel System was built on the Joget Platform to manage the creation of online warrants, travel requests, approval, assignments of the travel agent for each request and printing e-tickets.
- At the end of the day, the system will match the warrants and tickets against the SAP invoices.
- The system has in-depth reporting on matched warrants.
- The system is also integrated with the customer's SAP system, Global Distribution System (GDS) using Sabre, and the Malaysia Government Accounting System (1GFMAS).
- The system was developed and deployed for the customer within 6 months.
- To date, the system has matched more than 800,000 warrants against SAP invoices.



## Customer: AirAsia, Malaysia

AirAsia is a Malaysian multinational low-cost airline headquartered near Kuala Lumpur, Malaysia. It is the largest airline in Malaysia by fleet size and destinations. AirAsia Group operates scheduled domestic and international flights to more than 165 destinations spanning 25 countries.

### Business Issue

- Customer needed an effective platform to build multiple applications to track and monitor the status of various requests from various sections of their organization.

### Summary

- All requests are manual and approvals took a long time without measurable SLA or ability to track.
- The requests are regional and cross organizations.
- Vendors registration reviews and approvals are not centralized.
- Request fulfillments are slow and there are no notifications for status report.

## Platform To Internally Build and Deploy Applications

### Solution Highlights

- The customer underwent Joget training and coaching before developing their own applications.
- Among the applications developed are:
  - Regional Network and Fleet Planning
  - Regional Reservations Control
  - Merchandise Request
  - Vendor Maintenance
  - Flight Attendant Department (Briefing Note, Appraisal, etc.)
- A Deployment Request Approval system was specifically built to manage the creation, approval and status update of the deployment request.
- The process required independent Change Advisory Board (CAB) parallel approval.
- The system has a weekly email reminder on outstanding tasks.
- The system is also integrated with the customer's Active Directory.
- The system was developed and deployed for the customer within 3 months.

## Joget Ecosystem

- **Joget Cloud**  
Get started and start building your own enterprise app with Joget DX now.
- **Joget DX Video Tutorials**  
Watch the quick overview and learn from the video tutorials.
- **Joget DX Knowledge Base**  
Grow your Joget knowledge with the tutorials, samples apps, and other documentation reference.
- **Community Q&A**  
Ask questions, get answers, and help others.
- **Language Translations**  
Contribute to Joget Translations in more than 20 languages.
- **Joget Academy**  
Learn online and get certified.
- **Joget Marketplace**  
Download ready made apps, plugins, templates and more.
- **Joget Events**  
Catch us live and check out the upcoming or past Joget events & webinars.
- **Joget Reviews**  
Share your Joget reviews and check out our customer testimonials.
- **Joget Press**  
Catch the latest announcements and recent updates.
- **Joget Blog**  
Get the latest insights on the Joget platform.

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